



Research Handbook on the Ombudsman

Research Handbooks in Law and Politics

Edited by Marc Hertogh, Professor of Socio-Legal Studies, University of Groningen, the Netherlands and Richard Kirkham, Senior Lecturer in Public Law, University of Sheffield, UK

The public sector ombudsman has become one of the most important administrative justice institutions in many countries around the world. This international and interdisciplinary Research Handbook brings together leading scholars and practitioners to discuss the state-of-the-art of ombudsman research. It uses new empirical studies and competing theoretical explanations to critically examine important aspects of the ombudsman's work. This comprehensive Handbook is of value to academics designing future ombudsman studies and practitioners and policymakers in understanding the future challenges of the ombudsman.

'This ambitious work canvasses perspectives on the ombudsman role from across the globe and in a range of historical and social contexts; focusing on the public sector as the traditional heartland of the ombudsman. The Editors, Marc Hertogh and Richard Kirkham have assembled an impressive and diverse set of voices, from the EU to the Global South to Australia and beyond, and across different institutional settings the inclusion of under-scrutinized and interdisciplinary perspectives is particularly helpful. The focus on the ombudsman as a community of practice on the one hand, and as a reflection of aspirations around the rule of law, equity and fairness on the other, leads to a rich, thought-provoking, practical and engaging collection. Taking seriously the ideas, people and contexts that animate the ombudsman's role will resonate with a broad readership.'

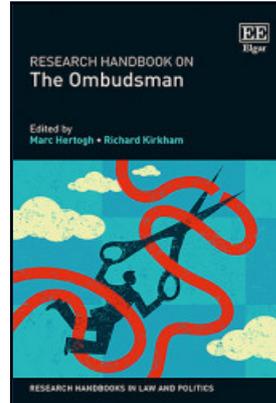
– Lorne Sossin, Osgoode Hall Law School, York University, Canada

'This important and useful edited collection brings together international perspectives on the current state of ombudsman research. Contributions from researchers, academics and practitioners from different jurisdictions provide valuable insights into debates on the ombudsman concept, its evolution and evaluation. It is a valuable addition to the literature on ombudsmen, and will be useful to academics, practitioners and policymakers.'

– Mary Seneviratne, Nottingham Trent University, UK

'Hertogh and Kirkham set out to fill a void in ombudsman studies by collating an overview of state-of-the-art scholarship. They have succeeded. This wide-ranging and multi-jurisdictional collection of essays will push the boundaries of ombudsman research and greatly enrich it in the process.'

– Simon Halliday, University of York, UK



2018 552 pp Hardback 9781786431240 ~~£205.00~~ £184.50 ~~\$315.00~~ \$283.50
Elgaronline 9781786431257

Edward Elgar Publishing Ltd. is registered in the UK at: The Lypiatts, 15 Lansdown Road, Cheltenham, Glos GL50 2JA. Registered number: 2041703

HOW TO ORDER

ONLINE

www.e-elgar.com

Get up to 20% discount when you order online

BY EMAIL

UK/ROW: sales@e-elgar.co.uk
N/S America: elgarsales@e-elgar.com

BY PHONE

UK/ROW: +44 (0) 1242 226934
N/S America: +1 413-584-5551

CONNECT WITH US

FIND US ON FACEBOOK

facebook.com/EdwardElgarPublishing

FOLLOW US ON TWITTER

For news, views and offers

@ElgarPublishing

READ OUR BLOG

For news, views and debate from our authors and readers.

<https://www.elgar.blog>

FOR MORE INFORMATION

UK/ROW: info@e-elgar.co.uk
N/S America: elgarinfo@e-elgar.com