Technological developments have enabled a dramatic expansion and also an evolution of telework, broadly defined as using ICTs to perform work from outside of an employer’s premises. This volume offers a new conceptual framework explaining the evolution of telework over four decades. It reviews national experiences from Argentina, Brazil, India, Japan, the United States, and ten EU countries regarding the development of telework, its various forms and effects. It also analyses large-scale surveys and company case studies regarding the incidence of telework and its effects on working time, work-life balance, occupational health and well-being, and individual and organizational performance.

‘This volume explores the development, forms, and effects of telework in countries from different regions around the world, including Argentina, Brazil, ten Member States of the European Union (EU), India, Japan, and the United States. A must read for everyone who wants to understand the different “generations” of telework and its impact on working life, health and safety and productivity.’
– Gerhard Bosch, University Duisburg-Essen, Germany

‘A valuable, long-term and comparative perspective on the continuously developing interface between work and the gradual advance in telecommunications technology that facilitates it to be done anytime, anywhere – in-home, off-site or around the globe. This carefully curated compilation will be useful to researchers, policy-makers, organizations, and anyone trying to keep up the pace of their own knowledge of the various effects of this transformation on well-being and organizations – good, evil or a bit of both – for workers, employers and countries.’
– Lonnie Golden, Penn State University, US