



Handbook on Performance Management in the Public Sector

Elgar Handbooks in Public Administration and Management

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This timely Handbook examines performance management research specific to the public sector and its contexts, and provides suggestions for future developments in the field. It demonstrates the need for performance management to be reconceptualized as a core component of business both within and across organizations, and how it must be embedded in both strategic decision-making and as a day-to-day leadership and management practice in order to be effective.

'This is a timely and wide-ranging collection, bringing systems thinking and multi-level analysis to the framing and the analysis of performance management in public organizations. This is a valuable contribution, encouraging the reader to reflect continually on the purposes and goals of performance management in any particular context.'

– Jean Hartley, The Open University, UK

'Performance is one of the core themes in contemporary public management. This Handbook offers a fascinating collection of perspectives on making performance management work. The contributions skillfully explain how performance management is not about compliance but about the engagement of people. The Handbook on Performance Management in the Public Sector is an essential next step in understanding how performance management can contribute to performance in governance institutions and volatile settings.'

– Wouter Van Dooren, University of Antwerp, Belgium

'Managing performance is now center stage in business, but the public sector context is different and requires unique solutions. The authors in this Handbook, all experts in their fields, explain everything we need to know to get better at managing this essential task.'

– Peter Cappelli, The Wharton School, University of Pennsylvania, US

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