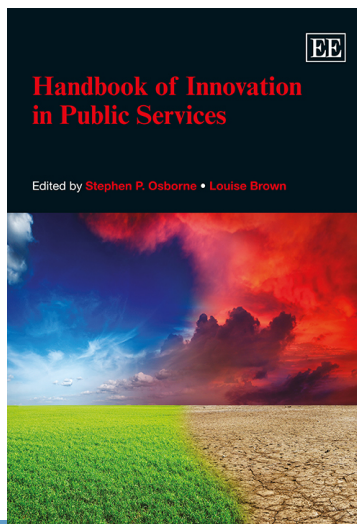




Handbook of Innovation in Public Services

Edited by Stephen P. Osborne, University of Edinburgh, UK and Louise Brown, University of Bath, UK

Leading researchers from across the globe review the state of the art in research on innovation in public services, providing an overview of key issues from a multi-disciplinary perspective. Topics explored include: context for innovation in public services and public service reform; managerial change challenges; ICT and e-government; and collaboration and networks. The theory is underpinned by seven wide-ranging case studies of innovation in practice.



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